

ACADEMIC SUPPORT AND MENTORING (ASM)

ASM strives to provide innovative support services and resources to ensure personal success for every student. Programs and services include Supplemental Instruction (SI), UMKC Tutoring, The Writing Studio, Summer Bridge, Bloch Scholars Program, KC Scholars Support Program, and First Gen Roo.

- Location: Miller Nichols Library, 4th Floor
- Phone: 816-235-1174
- Email: asm@umkc.edu
- Website: umkc.edu/asm

ADMISSIONS

The Office of Admissions serves as the initial contact for prospective students and establishes relationships through recruiting, admitting and welcoming a diverse student community while providing excellent customer service.

- Location: Administrative Center, Room 120
- Website: umkc.edu/admissions

Undergraduate:

- Phone: 816-235-8652
- Email: admissions@umkc.edu

Graduate:

- Phone: 816-235-5050
- Email: graduateadmissions@umkc.edu

BLOCH CAREER CENTER

The Bloch Career Center serves students and alumni of the Henry W. Bloch School of Management. They provide coaching, resources, tools and connections for networking and mentorship, identification of career options and support in securing internships and professional positions.

- Location: Bloch Heritage Hall, Room 203
- Phone: 816-235-5529
- Email: blochcareernet@umkc.edu
- Website: careers.bloch.umkc.edu

UMKC BOOKSTORES

Our bookstores are committed to finding the most affordable course materials to match students' learning styles including new, used, rental and e-books. Bookstores also sell technology and UMKC-branded gear.

- Locations:

Volker Campus: Student Union, 2nd Floor

- Email: bookstore@umkc.edu
- Phone: 816-235-2665

Health Sciences Campus: 2417 Charlotte St.

- Email: umkchealthbooks@umkc.edu
- Phone: 816-235-2191

Website: umkcbookstore.com

CAMPUS DINING SERVICES

Campus Dining Services provides students, faculty and staff with dining options across campus, as well as assistance with dietary restrictions, nutrition information and catering services for campus meetings and events.

- Location: Several locations throughout campus.
- Phone: 816-235-1077
- Website: umkc.sodexomyway.com

CAMPUS RECREATION

Campus Recreation promotes healthy lifestyles through diverse fitness and wellness opportunities. The recreation center includes athletic courts, fitness equipment, an indoor track, an aquatic center and more!

- Location: Swinney Recreation Center
- Phone: 816-235-1772
- Email: umkccampusrec@umkc.edu
- Website: umkc.edu/recreation

CAREER SERVICES

Career Services provides students and alumni with coaching, resources and tools to identify career paths and successfully obtain internships and professional positions.

The group facilitates networking opportunities through mentorship programs, workshops, site visits, panel discussions and career fairs.

- Location: Miller Nichols Library, Room 444
- Phone: 816-235-1636
- Email: careerservices@umkc.edu
- Website: career.umkc.edu

CASHIER'S OFFICE

The Cashier's Office can assist students with questions about tuition and fees, as well as payments and billing. In-person assistance is also available through UMKC Central.

- Phone: 816-235-1365
- Email: cashiers@umkc.edu
- Website: umkc.edu/cashiers

CENTER FOR TRANSFER STUDENTS AND ADULT LEARNERS

The Center for Transfer Students and Adult Learners supports prospective transfer students and adult learners through exploration, application, admission, pre-advising and any other pre-enrollment student needs.

- Location: Administrative Center, Room 120
- Phone: 816-235-8652
- Email: transfers@umkc.edu
- Website: umkc.edu/transfer

UMKC CENTRAL

UMKC Central is where students can take care of admissions, financial aid enrollment, records and billing, all in one place! Visit our website to schedule a one-on-one appointment or open a service ticket to request help or access forms and other information!

- Location: Administrative Center, Room 120
- Phone: 816-235-6000
- Email: umkccentral@umkc.edu
- Website: umkc.edu/central

DR. RAJ BALA AGRAWAL CARE CENTER

The Dr. Raj Bala Agrawal Care Center at UMKC is here to ensure no Roo goes without. The Kangaroo Pantry located inside the Care Center is a resource for all UMKC students that provides food and personal hygiene items for those in need. Check out the [Kangaroo Pantry website](#) for more information on hours, locations and services provided.

- Location: Student Union, Room 102
- Phone: 816-235-1457
- Email: kangaroopantry@umkc.edu
- Website: umkc.edu/get-involved/services/care-center

EQUITY & TITLE IX (ETIX)

The Office of Equity & Title IX (ETIX) team receives reports of discrimination and harassment because of race, color, national origin, ancestry, religion, sex, pregnancy, sexual orientation, gender identity, gender expression, age, disability, protected veteran status or any other status protected by applicable state or federal law. We also address all forms of sex-based misconduct including sexual assault, stalking and dating, and domestic violence and abuse. We enforce the university's policies against such behaviors through consultations, informal resolutions and investigations when complaints are filed.

- Location: Administrative Center, Room 212
- Phone: 816-235-1771
- Email: egtix@umkc.edu
- Website: umkc.edu/title9

FINANCIAL AID AND SCHOLARSHIPS

UMKC's Financial Aid Office supports students and families in seeking, obtaining and making best use of financial resources, including scholarships, grants, loans, work-study opportunities and more.

- Phone: 816-235-1154
- Email: finaid@umkc.edu
- Website: finaid.umkc.edu
- Locations:

Volker Campus: Administrative Center, Room 120

Health Sciences Campus: Health Sciences Building, Room 1418

FINANCIAL WELLNESS CENTER

The Financial Wellness Center empowers all students for financial success by providing financial literacy information, resources, guidance and programs.

- Location: Administrative Center, Room 223
- Phone: 816-235-1401
- Email: financialwellness@umkc.edu
- Website: umkc.edu/financial-wellness

UMKC HELPLINE

The UMKC Helpline is an informational resource for our campus community. They offer problem-solving assistance for students, faculty and staff regarding campus policies and procedures, information within the university and general questions.

- Phone: 816-235-2222
- Email: helpline@umkc.edu
- Website: umkc.edu/student-affairs/services/student-helpline

INTERNATIONAL STUDENT AFFAIRS OFFICE (ISAO)

ISAO recruits, admits, orients, advises and retains international students.

- Location: UMKC School of Education, Room 129E
- Phone: 816-235-1113
- Email: isao@umkc.edu
- Website: umkc.edu/ISAO

KANSAS CITY ATHLETICS

The Department of Athletics is a model of excellence as KC's Division I hometown team. Sponsoring 12 sports with more than 200 student-athletes, Kansas City Athletics is proud to be an integral part of the UMKC and KC community. All UMKC students enjoy FREE admission to home games with their student I.D. For all the latest updates, ticket info, fun giveaways and highlights, follow KC Athletics on X, Instagram and Facebook.

- Website: kcroos.com
- X: [@KCRoosAthletics](https://twitter.com/KCRoosAthletics)
- Instagram: [kcroosathletics](https://www.instagram.com/kcroosathletics)
- Facebook: [kcroosathletics](https://www.facebook.com/kcroosathletics)

MEDITATION ROOMS

UMKC students have access to the Meditation Room on a first-come, first-served basis, without reservation. Students can also access the MindBody Connection, a space to learn how to relieve stress and learn more about mindfulness, featuring massage chairs, art supplies and a quiet space.

- Location: Miller Nichols Library Room 335

MULTICULTURAL STUDENT AFFAIRS (MSA)

The MSA creates dynamic, year-round events and programming that foster a sense of belonging while supporting UMKC students' academic, personal, and leadership development. MSA is home to impactful initiatives such as the AACE Mentoring Program, Avanzando: Moving Forward Together, the Emerging Research Scholars Program, and the AmeriCorps Lift as You Climb Peer Mentoring Program. Open to all students, these programs are designed to address the factors behind student attrition and strengthen student retention and graduation outcomes. MSA also provides a welcoming, inclusive space—with a student lounge and study area—where students can connect, collaborate, and thrive.

- Location: Student Union, Room 319
- Phone: 816-235-1109
- Email: multicultural@umkc.edu
- Website: umkc.edu/msa

OFFICE OF ORIENTATION, NEW STUDENT AND FAMILY EXPERIENCES

The Office of Orientation, New Student and Family Experiences supports students and their supporters through orientation and the first year at UMKC with intentional programming that eases the transition to campus and fosters a sense of belonging.

- Location: Student Union, Room 410
- Phone: 816-235-8652
- Email: umkcorientation@umkc.edu

PARKING OPERATIONS

Parking Operations is responsible for everything related to parking on the UMKC campuses, including permits, ticketing, visitor parking and more.

- Location: Administrative Center, Room 221
- Phone: 816-235-5256
- Email: parking@umkc.edu
- Website: umkc.edu/parking

PEER ACADEMIC LEADERSHIP PROGRAM (PAL)

The PAL Program connects incoming students with a dedicated Peer Academic Leader as they begin their studies at UMKC, striving to empower each scholar towards personal and academic prosperity.

- Location: Miller Nichols Library, Room 422C
- Phone: 816-235-6716
- Email: umkcpalprogram@umkc.edu
- Website: go.umkc.edu/PAL

POLICE DEPARTMENT

Open 24 hours a day, 7 days a week, 365 days a year. The UMKC Police Department fosters a safe and orderly learning environment by protecting life, property and the rights and dignity of all individuals.

- Location: Cherry Street Parking Garage
- Phone: 816-235-1515
- Email: umkcpd@umkc.edu
- Website: umkc.edu/police

PROFESSIONAL CAREER ESCALATORS

Professional Career Escalators is a career readiness and leadership development program that provides incoming and transfer students with real-world learning opportunities, professional connections, and career and leadership development. These experiences are designed to encourage successful transitions into careers in four growing industries: healthcare, education, business and engineering, and law and justice. Students earn a tuition or housing scholarship through their engagement in the program. Students must apply to be admitted to the program.

- Location: Miller Nichols Library, 4th Floor
- Phone: 816-235-2196
- Email: careerescalators@umkc.edu
- Website: umkc.edu/professional-career-escalators

OFFICE OF THE REGISTRAR

UMKC's Office of the Registrar assists with adding and dropping classes, transfer credits, diplomas, academic major requirements and more, while enforcing academic policies. In-person assistance is available through UMKC Central.

- Phone: 816-235-1125
- Email: registrar@umkc.edu
- Website: umkc.edu/registrar

RESIDENTIAL LIFE

Residential Life promotes student learning by creating inclusive and safe environments that foster student success personally and academically.

- Location: Oak Street Residence Hall, Room 2004
- Phone: 816-235-8840
- Email: housing@umkc.edu
- Website: umkc.edu/residential-life

RISE: RESOURCES, INTERVENTION, SUPPORT & EDUCATION

RISE offers confidential support services to all UMKC students and employees who are victims and survivors of sexual assault and sexual violence, stalking and relationship abuse.

- Location: Haag Hall, Room 108
- Phone: 816-235-1652
- Email: kronermmm@umkc.edu
- Website: info.umkc.edu/RISE

ROO ADVISING

All students new to UMKC are required to meet with an academic advisor prior to registering for classes. Depending on their major, students may be required to meet with their academic advisor prior to registering each semester. New freshmen are required to attend orientation.

- Location: Various locations throughout campus.
- Phone: 816-235-1148
- Email: rooadvising@umkc.edu
- Website: umkc.edu/advising

ROO CARD OFFICE

The Roo Card Office provides UMKC students, faculty and staff with UMKC ID Roo Cards which are used to attend UMKC sporting events, eat at campus dining locations with meal plans, enter secure campus buildings, charge books to their student account from the University Bookstore and check out materials from the campus libraries.

- Location: Student Union, Room 327
- Phone: 816-235-6657
- Email: umkcroocard@umkc.edu
- Website: umkc.edu/onecard

ROO WELLNESS

UMKC's Roo Wellness Counseling, Health and Accessibility Services promotes emotional, mental and physical well-being, as well as the academic success of our diverse campus community.

- Website: umkc.edu/wellness
- Locations:

Counseling Center: Brookside 51 Building, Room 201

- Phone: 816-235-1635

Student Health and Wellness: Brookside 51 Building, Room 237

- Phone: 816-235-6133

Student Accessibility Services: Brookside 51 Building, Room 225

- Phone: 816-235-5612

MindBody Connection: Student Union, Rooms 303G and 303H

- Phone: 816-235-5169

SCHOOL OF GRADUATE STUDIES

The School of Graduate Studies provides a support network that promotes excellence in graduate education and supports current and prospective graduate students in achieving their full potential.

- Location: Miller Nichols Library, Room 116
- Phone: 816-235-1301
- Email: umkcsgs@umkc.edu
- Website: sgs.umkc.edu

OFFICE OF STUDENT INVOLVEMENT (OSI)

OSI helps students get involved in student organizations, leadership opportunities and events at UMKC. OSI is devoted to helping students develop meaningful connections during their time at UMKC. Services and programs include student organizations, fraternities and sororities, LGBTQIA+ programs, Union Programming Board, Parent and Family Programs, the Care Center and more!

- Location: Student Union Room 320
- Phone: 816-235-1407
- Email: getinvolved@umkc.edu
- Website: umkc.edu/get-involved
- RooGroups: roogroups.umkc.edu

STUDENT VETERAN SUPPORT SERVICES

Student Veteran Support Services empowers military-affiliated students to thrive at UMKC and beyond through intentional programming, resources, and support. Our commitment to their success has earned us Military Friendly® Gold Status for three consecutive years. Central to our office is the At Ease Zone—a dedicated space for our military-affiliated students to study, unwind, and connect. Our knowledgeable staff are here to guide students to essential campus and community resources, including support with educational benefits and veteran-specific opportunities.

- Location: Student Union, Room 310
- Phone: 816-235-5599
- Email: umkc-vetbenefits@umkc.edu
- Website: go.umkc.edu/veterans

STUDY ABROAD AND GLOBAL ENGAGEMENT

Study Abroad and Global Engagement supports international academic programs and initiatives. This office works to expand and strengthen study abroad, research, service learning and internships available to the UMKC community around the globe.

- Location: 5030 Cherry St., Room 430
- Phone: 816-235-5790
- Email: international@umkc.edu
- Website: umkc.edu/study-abroad

TECHNOLOGY SUPPORT CENTER

Our Technology Support Center provides support for a variety of computer and account-related technical issues. This group also offers a wide range of computing, multimedia, telecommunications system and networking facilities. General and department-specific computer labs are available for student use throughout campus.

- Walk-in Support Clinic location:
Cherry Street Parking Garage (8 a.m.-4:30 p.m.)
- Phone: 816-235-2000
- Email: techsupportcenter@umkc.edu
- Website: umkc.edu/is/it-help.html

UNDERGRAD RESEARCH/CREATIVE SCHOLARSHIP

Undergraduate Research supports high impact learning activities by funding student projects, linking students with off-campus research opportunities and facilitating course-based research experiences. Email us to schedule a meeting and learn more about getting involved in research and creative scholarship.

- Location: Miller Nichols Library, Room 436
- Phone: 816-235-2654
- Email: lundberga@umkc.edu
- Website: umkc.edu/undergraduate-research

UNIVERSITY LIBRARIES

The UMKC Libraries support students in their learning and research with access to information resources, expert research assistance and technology. Ask a librarian questions at the library or chat with a librarian 24/7.

- **Locations:**

Volker Campus: Miller Nichols Library

- Phone: 816-235-1526
- Email: askalibrarian@umkc.edu
- Website: library.umkc.edu

Health Sciences Campus: UMKC School of Medicine, 2nd Floor

- Phone: 816-235-1880
- Email: askalibrarian@umkc.edu
- Website: library.umkc.edu

WOMEN'S CENTER

The UMKC Women's Center seeks to advocate, educate and provide support services for the advancement of gender equity within our university and the community at large.

- Location: Haag Hall, Room 105
- Phone: 816-235-1638
- Email: umkc-womens-center@umkc.edu
- Website: info.umkc.edu/WomenC